



ATTORNEY DOCKET NO: NORME-458A

TITLE: Method for Tracking Future Support Engineering Requests

Certificate of Mailing under 37 CFR 1.8 or 37 CFR 1.10

X I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to:

Mail Stop AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

on March 19, 2008

Laura Szigeti
(Signature)

Laura Szigeti
(Typed name of person signing certificate)

Note: Each paper must have its own certificate of mailing, or this certificate must identify each submitted paper.

1. Response to Office Action (of 10 pages)
2. Petition for Extension of Time;
3. Transmittal;
4. Certificate of Mailing; and
5. Return Postcard.